

April 30, 2008

Len Merson
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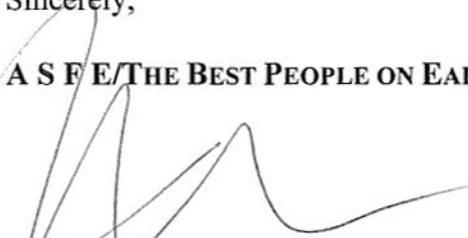
Re: Changing Chaos into Productivity

Dear Len,

Thanks so much for your presentation at the ASFE meeting in San Juan. The attendees not only liked your style, they learned a great deal. Several said, "Now this is something I can really use. You made us look good!"

Sincerely,

ASFE/THE BEST PEOPLE ON EARTH



John P. Bachner
Executive Vice President

pc: Board of Directors